



AP Service Request Form

Tel: 503-627-0832
 Fax: 503-643-3252
 Email: service@ap.com

Customer information

Company	<input type="text"/>	Contact	<input type="text"/>
Phone	<input type="text"/>	Email	<input type="text"/>
Bill To Address	<input type="text"/>	Ship To Address (if different)	<input type="text"/>

Instrument information

Service Type **Service A (Repair)** **Service B (Repair & Calibration)**

Unit is under warranty ([AP warranty information](#)).
 1 week rush service (Add \$500; Normal service is 2 weeks).

Model	<input type="text"/>	Serial number	<input type="text"/>	System Voltage	100 V 120 V 230 V 240 V
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*If no system voltage is selected, calibration will be performed using the default voltage for the country listed in "Ship To" above

Summary of problem

Payment information

I have a current open account with AP. **PO number**

I will be paying by credit card.
 Please call me for my card details.

Shipping information

→ PLEASE DO NOT SHIP YOUR UNIT UNTIL YOU HAVE RECEIVED AN RMA

Be sure your unit has adequate packaging before sending it back to AP. If you do not have adequate packing, AP can send you a new shipping box for you to ship the unit safely.

Please send me a shipping box (Add \$70 for APx525 & 585 families, SYS-2700; \$50 for everything else).

Return shipping method

FedEx	Next day	Charge freight to this account:	Freight account: <input type="text"/>
UPS	2 day		
Will call	3 day		
	Ground	Prepay & Add.	

Service Estimate - Audio Precision Use Only
 \$

→ AP's SHIPPING ADDRESS

Audio Precision Service Dept.
 5750 SW Arctic Drive
 Beaverton OR 97005

RMA # - Audio Precision Use Only
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